**GREETINGS FROM THE PRESIDENT**

In 2019, Sant Tomàs has continued to grow in the number of persons attended and the services provided, which satisfies us with the trust it implies on our work, and which reaffirms our vocation for service and our social commitment. I want to emphasize that this increase in service has taken place in a difficult year, marked both in our organization and in the rest of the sector by demonstrations. These were to demand that the administration does not forget the persons with intellectual disabilities and, after a decade of cuts and freezes, that it solves the serious problems of financing of our organizations, and that it secures the jobs of our Special Centers of Work. As I am writing these lines, we are faced with a major challenge such as the crisis caused by the coronavirus. I want to thank the professionals who have had to deal with a situation as new and complex for all of us as that caused by this pandemic, and to thank those who have continued to care for the persons in our residential and housing services. At the same time, I must denounce that for weeks the administration did not provide us with the necessary protective equipment and we had to supply it by ourselves, with the expense that this entails, and also thanks to the solidarity of companies, groups and individuals. Once again, we must continue to call on the administration not to forget us. The times to come will not be easy and everyone will have to put their bit in it so that our organization can move forward. We do not want or cannot disappoint the trust that the persons cared for and their families have placed in our organization for so many years.

Sr. Antoni Ramírez i Juvany  
President

---

**BOARD OF DIRECTORS AND BOARD OF TRUSTEES**

- Mr. Antoni Ramírez i Juvany  
  President (Club CAR Leisure and Sport Service)
- Mr. Bernat Prat i Viñas  
  1st Vice-president (CET Tac Osona)
- Ms. Lurdes Baulenas i Viñets  
  2nd Vice-president (Business Council of Osona)
- Mr. Antoni Molas i Casas  
  Secretary (The Bar Association of Vic)
- Mr. Marc Mussons i Torras  
  Treasurer (University of Vic-Central University of Catalonia)
- Mr. Josep Campdelacreu i Roviró  
  Spokesperson (Eina Training and Job Placement Centre)
- Ms. Esther Pou i Vidal  
  Spokesperson (Ruideperes Centre)
- Mr. Jordi Viver i Fabregó  
  Spokesperson (Occupational Centre Sant Tomàs)
- Mr. Joan Codinachs i Alonso  
  Spokesperson (L’Estel Special Education School)
- Mr. Jaume Serra i Coma  
  Spokesperson (Clarella Housing Services)
- Mr. Joan Moreno i Parés  
  Spokesperson (CDIAP Tris Tras and CDI Espai Viu)
- Ms. Núria Montanyà i Tanyà  
  Spokesperson (Torelló Town Hall)
- Mr. Marc Verdaguer i Montanyà  
  Spokesperson (Calldetenes Town Hall)
- Mr. Pere Compte i López  
  Spokesperson (Manlleu Town Hall)
- Ms. Núria Homs i Molist  
  Spokesperson (Vic Town Hall)
- Mr. Jaume Portús i Arimany  
  Spokesperson (Hospital Consortium of Vic)
- Mr. Joan Carles Rodríguez i Casadevall  
  Spokesperson (Osona’s Regional Council)
- Mr. Pere Girbau i Bover  
  Spokesperson (Civil Society)

**MANAGEMENT COMMITTEE**

- Mr. Ricard Aceves i Torrents  
  General Manager
- Mr. Abel Fontanet i Braut  
  Social and Educational Area Director
- Mr. Ricard Gorgals i Bassols  
  Social Enterprise and Quality Area Director
- Ms. Tina González i Comas  
  People’s Occupational Area Director
- Mr. Jordi Llauradó i Vidilla  
  Administration, Communication and Systems Area Director
MISSION

Sant Tomàs is a non-profit organisation that strives to improve the quality of life of the persons with intellectual disabilities or with difficulties in development and that of their families. It has different services to give integrated care to infants, young people, adults and also to elderly people.

OVERVIEW

We are a person-centred organisation, which collaborates with society and works in a network to provide excellent support and services, and which promotes sustainable development, empowerment of the persons and continuous improvement through the instruments and the spirit of the social and solidarity economy.

VALUES

- Respect for persons
- Proximity
- Implication and ethical commitment
- Teamwork
- Integrity
- Initiative and continuous improvement

QUALITY AND EXCELLENCE

The certification of the Quality Management System (ISO 9001: 2015), the Environmental Management System (14001: 2015) and the Occupational Health and Safety Management System (OHSAS 18001: 2007) have been maintained in all previously certified services. The scope of the certification has been extended to the CDI Espai Viu.

A transversal area of the Integrated Management System that works for all the services of the organization has been organized. The functions and roles of the people working in this area have been defined, process improvements have been introduced, and the Entigest program has begun to be used for its purpose.
COMMUNITY

MEMBERS AND VOLUNTEERS

<table>
<thead>
<tr>
<th>Year</th>
<th>Partners</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>1966</td>
<td>201</td>
</tr>
<tr>
<td>2015</td>
<td>1987</td>
<td>168</td>
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</tr>
<tr>
<td>2019</td>
<td>1904</td>
<td>192</td>
</tr>
</tbody>
</table>

MEDIA

- 213 Appearances in the media
- 34.205 Visits to the website
- 3.906 Followers

WEB AND SOCIAL NETWORK

- 95 Digital media followers
- 14 Television
- 3 Radio
- 101 Press
- 1.543 Followers
- 1.962 Followers

RECOGNITIONS AND AWARDS

- “Territoris Solidaris” Award
- Second Place for Girbau’s Award

ORGANISATIONS WHICH WE ARE PART

- Dincat Federation
- Social Economy Business Association Dincat
- Association of Organisations with Social Synergy (Siner-grup)
- Network of Socio-Occupational Integration Organisations of Osona and Ripollès (XEISOR)
- Spanish Association of Supported Employment (AESE)
- Spanish Confederation of Organisations in favour of Persons with Intellectual Disability (FEAPS)
- Centro colaborador del Servicio de Ocupación de Catalunya. Agencia de col·locació núm. 090000031
- “Incorpora” Programme by “La Caixa”
- Catalan Association of Supported Employment (ACTAS)
- Catalan Association of Intervention Centres for Early Childhood (UCCAP)
- Research Group in Special Education (GIEE)
- Children, Adolescents and Families of Osona Round-table
- Coordinator of Centres for persons with intellectual disabilities in Catalonia (CCPC)
- Catalan Federation of Sports for Persons with Intellectual Disability (ACELL)
- Housing Network for Social Inclusion of the Housing Agency of Catalonia
- UVic-UCC Mental Health and Social Innovation Research Group (“Grup de recerca de Salut Mental i Innovació Social de la UVic-UCC”)
- Sustainable Schools Network in Vic (“Xarxa d’Escoles Sostenibles de Vic”)
INSTITUTIONAL RELATIONS

☆ GOVERNMENT OF CATALONIA
☆ BARCELONA PROVINCIAL COUNCIL
☆ OSONA REGIONAL COUNCIL
☆ LOCAL COUNCILS OF THE OSONA REGION
  • Balenyà Council
  • Calldetenes Council
  • Centelles Council
  • Folgueroles Council
  • Gurb Council
  • Manlleu Council
  • Les Masies de Voltrega Council
  • Olost Council
  • Sant Bartomeu del Grau Council
  • Sant Pere de Torelló Council
  • Sant Vicenç de Torelló Council
  • Tona Council
  • Vic Council
  • Vilanova de Sau Council
☆ SOCIAL ORGANISATIONS
  • Dincat
  • Fundació ONCE
  • Obra social “la Caixa”
  • El Rebost de Caritats Vic
  • Residencia Cals Avis de Rocaprevera
☆ SPORT ORGANISATIONS AND FACILITIES
  • AEC Manlleu
  • Centre Esportiu Roda
  • Club Atlètic Vic
  • Club Bàsquet Vic
  • Club Pati Voltregà
☆ EDUCATIONAL AND UNIVERSITY CENTERS
  • Escola Bressol Paï Xocolata de Tona
  • Escola Bressol els Picarols de Manlleu
  • Escola el Roser de Sant Julià de Vilatorta
  • IES Antoni Pous
  • Institut de Gurb
  • Universitat de Vic-Universitat Central de Catalunya
  • Universitat de la Rioja
  • Universitat Blanquerna
☆ HEALTH ORGANISATIONS AND RELATED SERVICES
  • EAP Vic – CAP el Remei
  • EAIA del Consorci Hospitalari de Vic
  • Fundació Hospital de la Santa Creu
  • Fundació Josep Comas Puigcercós
  • Fundació Dr. Trueta
☆ OTHERS
  • Employment Service of Catalonia
  • ADEFFA-Camadoca
  • Pub Xauxa de Manlleu

COMPANIES IN WHICH WE PARTICIPATE

☆ RECOLLIDA I RECICLATGE, SL
  Alt was set up in 1994. The Tac Osona Foundation has an equity stake in the capital of 35.27%. It is a company which is dedicated to the collection of junk and recycling of plastic, cardboard and pallets.
☆ VIC VERD, SL
  It was set up in 2011. Sant Tomàs has an equity stake in the capital of 42.37%, RECOLLIDA I RECICLATGE SL, 8.60%, and Vic Town Hall, 49.03%. VIC VERD, SL manages the gardening of the municipality of Vic and the collection of junk.

ORGANISATIONS IN WHICH WE PARTICIPATE

☆ DINCAT AND AEES DINCAT
  Sant Tomàs participates on the board and in different work commissions of Dincat, a federation of the 300 Catalan social organizations that ensure the defense of the rights, dignity and improvement of the quality of life of persons with intellectual disabilities or development and their families. It is also a member of the board of the business organization of social initiative organizations.
☆ L’ESGUARD GUARDIANSHIP FOUNDATION
  Created in 2009. Sant Tomàs is part of the board. It offers guardianship services and other guardians to persons with intellectual disabilities, the elderly and persons with mental illnesses in Osona and the Vallès Oriental.
☆ ECOGRUP ECOLÒGICA, SL
  It was set up in 2012. Fundació Viver de Bell-lloc and the Tac Osona Foundation have equal equity stakes. ECOGRUP ECOLÒGICA SL holds La Tavella trademark and sells organic food production products on the Internet.
☆ UTE TAC-MAP
  Founded in 2016. Participated by the MAP Foundation and the Tac Osona Foundation. It is dedicated to providing gardening services in the municipality of Torelló.
☆ DINCAT AND AEES DINCAT
  Sant Tomàs participates on the board and in different work commissions of Dincat, a federation of the 300 Catalan social organizations that ensure the defense of the rights, dignity and improvement of the quality of life of persons with intellectual disabilities or development and their families. It is also a member of the board of the business organization of social initiative organizations.
☆ OSONAMENT
  Founded in 1978. Sant Tomàs has been represented on the board since its inception. It is a social economy organization that aims to improve the quality of life of persons with communication and learning disorders, mental disorders and addictions.
☆ SINERGRUP (ASSOCIATION OF ORGANIZATIONS WITH SOCIAL SYNERGY)
  It brings together 8 non-profit social economy organizations that work in the care of vulnerable groups, mainly persons with disabilities and mental disorders. The general director of Sant Tomàs has been its president since 2014.
EVENTS

✶ Attendance at different cultural proposals within the framework of Aproa Cultura

✶ Specific training courses on Autism Spectrum Disorder have been given in schools

✶ Participation in the study “The relationship between the use of devices and development in early childhood” together with other CDIAPs and the University of Girona

✶ Different experiences have been carried out together with different organizations and associations in the region

✶ Participation in more than 10 fairs or exhibitions in Osona with chocolate and handicraft products

✶ Monthly music and dance sessions have been held in a pub in Manlleu

✶ Participation in leisure and sports activities at different Civic Centers in Osona

✶ We have welcomed the labor camp Corregim les mirades

---

RECEIVED VISITS

<table>
<thead>
<tr>
<th>17</th>
<th>10</th>
<th>3</th>
<th>12</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Third-sector organizations</td>
<td>Institutions</td>
<td>Care services</td>
<td>Educational centers</td>
<td>Others</td>
</tr>
</tbody>
</table>

---

TALKS AND SESSIONS

ORGANIZED BY US OR WHERE WE HAVE PARTICIPATED

<table>
<thead>
<tr>
<th>19</th>
<th>9</th>
<th>5</th>
<th>11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conferences and congresses</td>
<td>Talks</td>
<td>Round-tables</td>
<td>Fairs and shows</td>
</tr>
</tbody>
</table>
The families of the persons attended gave Sant Tomàs an outstanding mark in the satisfaction surveys that they answered in 2019 in relation to the service to which they are linked and to the organization.

One of the objectives of Sant Tomàs for 2019 was to make a unified survey available to the family members from all the services to measure the degree of satisfaction with each of the services and with the organization. Before 2019, different surveys had been carried out in each service. The Family Care and Demand Service (SAFD) and the Family Care Commission promoted a new methodology in order to have an overview of all Sant Tomàs. The survey was sent after Easter to all families, mainly digitally with the aim of reducing paper use, and responses were received until September.

Regarding the main results, we can highlight that the degree of satisfaction collected by the survey towards Sant Tomàs reaches 86.62% adding up the answers of “a lot” and “quite a lot”.

In addition, 87.48% of families say that the care provided by the organization helps them to be calmer and confident in the future (the sum of the answers of “a lot” and “quite a lot”).

It is remarkable that the degree of satisfaction of the families of Sant Tomàs in relation to the service or services to which they are linked is very high, as it reaches 93.69% if we add up the answers of “a lot” and “quite a lot”. This is great recognition of the work of all the professionals of the organization.

According to the families, the services of Sant Tomàs are in line with their mission, as 92.52% (the sum of the answers of “a lot” and “quite a lot”) value that their relatives are happier and enjoy more quality of life thanks to the support provided by its service.

As an aspect of improvement, we can mention the participation, which was 59.4%, and will be a starting point for the next survey in 2021.

Based on the opinions and proposals received, the proposals for improvement will be developed to be implemented in the different services with the aim of offering better care to the persons every day.

The return of the survey results in more detail to families is done through the usual communication channels with each service.
The Roda de Ter Sports Center has been displaying the font created by Autèntic.cat, the art and design studio in Sant Tomàs, in the football kits of all its teams since the 2018-19 season. The presentation of the season took place in February, where the new collaboration agreement between CE Roda and Sant Tomàs for the inclusion of persons with intellectual disabilities in the world of sport was also announced.

The project “Creation of a multisensory space: learning by playing with the senses” of the CDIAP Tris Tras de Sant Tomàs was awarded in the 6th edition of the Territoris Solidaris Awards, which the BBVA CX and the Fundación Antigues Caixes Catalanes organized in Barcelona in February. The 6,000€ award has allowed us to continue equipping a classroom with materials specially designed to stimulate the senses, which was put into operation at the end of the year.

In December 2018 a change was introduced in the Electoral Law by which all adults are entitled to vote. Persons with intellectual or developmental disabilities who could not vote have been able to do so in 2019 in the various elections that have been held (general, municipal and European).

In April, an agreement was signed between Sant Tomàs and Cáritas Arxiprestal de Vic for the collaboration of persons from Sant Tomàs as volunteers with Rebost Solidari, which provides basic food to the people in need in our society. Volunteers from Sant Tomàs carry out food handling and organizational tasks as well as accompanying the driver of the van that Cáritas uses to collect products at different collection points.

In May, Club Atlètic Vic and Sant Tomàs signed a collaboration agreement with the aim of promoting the practice of sport, in particular athletics, among persons with intellectual disabilities, and with which the Club CAR-Club Atlètic Vic was created. The two organizations have been carrying out activities together for years, and with the signing of the agreement, they have formalized the collaboration.

In April, a hundred people attended an event in the auditorium of the old Caixa Manlleu in Vic in which two audiovisuals made by persons from Sant Tomàs were screened: the hip hop music video “Amor eterno” and the short film “I tu, quin TOC tens?”, winner of the Festival Inclus 2018 in the category of videos by organizations.

In 2019 Sant Tomàs has taken the streets to continue the campaign of the intellectual disabilities sector, which started in 2018 to demand better funding from the governments of the Generalitat and the Spanish Government. In February, we demonstrated in Vic and, in April and May, in Barcelona along with thousands of people to demand improvements in the financing of care services and Special Work Centers. At the end of the year, the administration passed some measures to start improving the situation.

During May and July, the ACVic Center for Contemporary Arts hosted the exhibition Art i Escola • Refugi in which L’Estel School took part. The exhibition brought together projects from different schools, within the framework of the Art i Escola 08 program, around the concept of “refuge”. The students worked around the idea of refuge, protection from danger and/or inclement weather.
White Paper

In June, AEES Dincat presented the “White Paper for the training, employment and work of persons with disabilities and special difficulties in the Special Work Centers of Catalonia”, which sets out the key principles and axes that should guide the co-creation of a new CET model to be able to guarantee the right to work of persons with intellectual disabilities, which is committed to flexibility and dual training. The general director of Sant Tomàs, Ricard Aceves, has actively participated in this document as a CET member of AEES Dincat.

565 participants in the sixth edition of La Somnàmbula

The sixth edition of the La Somnàmbula solidarity night race was held in Roda de Ter on 19 July, with a large turnout, a total of 565 people, including runners (177) and walkers (388). The winners were Núria Peix in the women’s category and Jordi Gallifa in the men’s category.

Extension of Tac Osona in Manlleu

In June, the extension of the facilities in Manlleu de Tac Osona was inaugurated. Thanks to the acquisition in 2017 of the adjacent warehouse, remodeling was carried out to expand the warehouse, improve the organization of the production area and working conditions and create a new dual training classroom. The opening was attended by the delegate of the government of the Generalitat in Central Catalonia, Alba Camps, the first vice- president of the Osona County Council, Joan Carles Rodríguez, and the mayor of Manlleu, Àlex Garrido.

The Fundació Antiga Caixa Manlleu gives us two premises

At the end of July, the Fundació Antiga Caixa Manlleu allowed the use of two premises free of charge to the Fundació Sant Tomàs located in Roda de Ter and La Garriga. This was with the aim of improving the employability and training of persons with intellectual disabilities, mental illnesses or from vulnerable groups.

More communication channels

At the initiative of the Commission of attention to the families in 2019, the different services of Sant Tomàs set up broadcast lists through the mobile application WhatsApp to inform the families in a fast and agile way about subjects of interest regarding the service and the organization, in addition to the usual communication channels. In Tac Osona, mailing lists for workers were also put into operation, and, in Eina, for students and workers.

Environmental volunteering with the “Flueix” project

Persons cared for at the Riudeperes Center volunteer at the Association for the Defense and Study of Indigenous Fauna and Flora (ADEFFA) doing wildlife protection and recovery work on custody farms or at the Camadoca Wildlife Conservation and Environmental Education Center, in Santa Maria de Merlès. Among others, the “Flueix” project is being carried out, which in May received a second prize in the second edition of the Girbau “Nature and Society” Award, awarded by the Girbau Private Foundation.

Participation in the 2nd Congress of the Social Action Inclusió.cat

The 2nd Congress of Social Action, Inclusió.cat, was held in Vic on 3 and 4 July, with the aim of promoting personal autonomy and care at close quarters. Eina students helped with the organization, which was run by the Department of Labor, Social Affairs and Families of the Generalitat and the Chair of Social Services at the University of Vic-UCC. Two posters by Sant Tomàs were presented: one on the work of self-management groups and another one on the shared management of the Santa Anna Civic Center in Vic.

Tac Osona manages the Sau reservoir Information Point

In summer, Tac Osona obtained the administrative concession for four years of the management of the information point and the bar service of the equipment of the recreation area of the Sau reservoir, in the municipality of Vilanova de Sau by the Consortium of the Natural Area of Guilleries-Savassona. It is the first information point in the entire Barcelona Provincial Council Parks Network managed by a social organization.

Participation in the UniversiMÉS program

14 persons cared for in Sant Tomàs take part in the two-year training program aimed at persons with disabilities UniversiMÉS, from the University of Manresa-Fundació Universitaria del Bages, Ampans, BBVA and the Fundació Antigues Caixes Catalanes. It aims to integrate persons with disabilities into the university community and make it more diverse and plural. Participating students have scholarships from the Fundació Antigues Caixes Catalanes and BBVA, making it possible to have free training.
For Christmas, new products from Mà a mà

On Sunday 29 September, the second edition of the Xarxa de Sant Tomàs was held on the Sant Tomàs estate, a meeting place for all the people who make up the organization to share projects and experiences, with the participation of 200 people. During the morning, different outdoor activities related to animals and nature were held. The self-management groups and the shared management project of the Santa Anna Civic Center in Vic were presented in the multipurpose room of the Occupational Center.

For the 2019 Christmas campaign, Mà a mà put up for sale social handicraft products such as Christmas ornaments, decorative objects, stationery or jewelry. All products were sold online and in a popup store in the center of Vic.

Current and future projects

- Working to ensure that the health crisis of COVID-19 has the least possible impact on the persons we attend and on the organization
- Offering a specific disinfection and cleaning service to help fight the coronavirus
- Opening a new residential home and day center (CAE) on the Calldetenes estate
- Formalizing an agreement to open a 12-bed residential home in North Osona
- Offering new specific training to professionals and schools on Autism Spectrum Disorder (ASD)
- Expanding the project of training and adaptation of jobs for persons with ASD
- Formalizing an agreement to build a multipurpose space in the school and improving the equipment
- Expanding the workspace of the chocolate workshop and improving the equipment
- Agreeing on inclusive projects of Occupational Center in Civic Centers of the region
- Developing the project of family participation groups in Tac Osona
- Offering to other organizations the implementation of the own production program developed by Tac Osona
- Offering an individual menu service for companies
- Commissioning of a multisensory room in L’Estel School
- Special Education Center Providing Services and Resources (CEEPSiR) L’Estel
- Christmas boxes for companies
The impact of Sant Tomàs on the territory

<table>
<thead>
<tr>
<th>Year</th>
<th>Total workers</th>
<th>Workers with disabilities</th>
<th>Workers without a disability</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>679</td>
<td>287</td>
<td>392</td>
</tr>
<tr>
<td>2015</td>
<td>684</td>
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<td>2016</td>
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<tr>
<td>2017</td>
<td>720</td>
<td>266</td>
<td>454</td>
</tr>
<tr>
<td>2018</td>
<td>756</td>
<td>277</td>
<td>479</td>
</tr>
<tr>
<td>2019</td>
<td>760</td>
<td>267</td>
<td>493</td>
</tr>
</tbody>
</table>

The workforce has a permanent contract.

27 persons at risk of social exclusion formed through the Programme "Incorpora" by “La Caixa” Foundation, 13 of them have found a placement.
Services to persons
## SERVICES PROVIDED AND PERSONS ATTENDED

### 2014
- 878: Provided Services
- 25: Attended people
- 102: Demands for the training and job placement area
- 150: Demands for the social and educational area
- 74: Demands that have accessed a service
- 65: Provided Services
- 69: Attended people
- 248: Demands for the social and educational area
- 160: Attended people
- 277: Persons attended

### 2015
- 927: Provided Services
- 40: Attended people
- 103: Demands for the training and job placement area
- 155: Demands for the social and educational area
- 78: Demands that have accessed a service
- 66: Provided Services
- 53: Attended people
- 250: Demands for the social and educational area
- 162: Attended people
- 277: Persons attended

### 2016
- 923: Provided Services
- 74: Attended people
- 111: Demands for the training and job placement area
- 156: Demands for the social and educational area
- 74: Demands that have accessed a service
- 63: Provided Services
- 66: Attended people
- 258: Demands for the social and educational area
- 150: Attended people
- 279: Persons attended
- 39: Others

### 2017
- 95: Provided Services
- 898: Attended people
- 97: Demands for the training and job placement area
- 107: Demands for the social and educational area
- 81: Demands that have accessed a service
- 81: Provided Services
- 280: Attended people
- 158: Demands for the social and educational area
- 293: Attended people
- 48: Others

### 2018
- 96: Provided Services
- 908: Attended people
- 156: Demands for the training and job placement area
- 105: Demands for the social and educational area
- 161: Demands that have accessed a service
- 81: Provided Services
- 63: Attended people
- 276: Demands for the social and educational area
- 27: Attended people
- 158: Persons attended
- 292: Others
- 45: “Som-hi” Project

### 2019
- 80: Provided Services
- 905: Attended people
- 208: Demands for the training and job placement area
- 112: Demands for the social and educational area
- 164: Demands that have accessed a service
- 84: Provided Services
- 62: Attended people
- 85: Demands for the social and educational area
- 260: Attended people
- 285: Persons attended
- 27: Others

## LEGEND OF THE CENTERS, SERVICES AND PROGRAMS

- SAFD
- CDIAP Tris Tras
- CDI Espai Viu
- CEEPSR l’Estel
- Occupational Center of Sant Tomàs
- Riudeperes Center
- Respir and SAD Service
- Club CAR Leisure and Sports Service
- Family and Demand Assistance Service (SAFD)
- “Som-hi” Project
- Provided Services
- Attended people

## Family and Demand Assistance Service (SAFD)

This service caters for the demands of the adult persons and their families and keeps track of them. It coordinates all the actions that are made to the organisation aimed at families, promoting their involvement by means of cross-sectional projects and participation spaces.
Tris Tras Childhood Development and Early Attention Centre (CDIAP)

It is a specialized centre that is part of the Catalan System of Social Services. It carries out a series of assistance and preventive actions aimed at children from 0 to 6 years of age who present a developmental disorder or who are in a situation of social, psychological or biological risk.

905
Children attended

<table>
<thead>
<tr>
<th>Vic</th>
<th>Manlleu</th>
<th>Centelles</th>
</tr>
</thead>
<tbody>
<tr>
<td>427</td>
<td>342</td>
<td>136</td>
</tr>
</tbody>
</table>

1 Volunteer
4 Trainees
26 Professionals

VIC | tristras@santtomas.cat | 93 889 51 44
C. Sot dels Pradals, 5 08500 Vic

MANILLEU | tristrasmanlleu@santtomas.cat | 93 851 58 93
Pl. Crist Rei, 7 baixos 08560 Manlleu

CENTELLES | tristrascentelles@santtomas.cat | 93 881 11 76
Pl. 1 d’Octubre de 2017, 1 08540 Centelles

Center for Integral Development (CDI) Espai Viu

It is a non-subsidized service that gives continuity to the attention offered by the CDIAP Tris Tras, sharing its methodological focus. It provides support to children and young people up to the age of 18 with needs for intervention in the areas of motor, cognitive, educational, communicative or emotional.

208
Children attended*

<table>
<thead>
<tr>
<th>Physiotherapy</th>
<th>Psychology</th>
<th>Speech-language therapy</th>
<th>Psicomotricity</th>
</tr>
</thead>
<tbody>
<tr>
<td>26</td>
<td>155</td>
<td>35</td>
<td>7</td>
</tr>
</tbody>
</table>

12 Professionals

*There are children who have used more than one specialty

VIC | espaivi@santtomas.cat | 93 889 51 44 | C. Sot dels Pradals, 5 08500 Vic
Special education center service and resource provider l’Estel

It is a concerted special education school that offers individualized support to promote personal results that favour the presence, participation, learning and success in the usual environments of persons. It is also a support centre and resources for inclusive education.

112
Students

6 19 25 46 16

Nursery  Primary  At the stage of transition to adulthood  They receive support from ordinary school

7
Volunteers

7
Trainees

60
Professionals

VIC | Lestel@santtomas.cat | 93 886 33 55
C. Jaume I el Conqueridor, 19  08500 Vic

Occupational Center of Sant Tomàs

It offers an alternative to the employability of adults with intellectual disabilities. It aims to create a space that promotes integration, personal development and social awareness to motivate the person attended to be active and useful in the social fabric.

164
Persons attended

116
Caldetenes

39
Manlleu

9
Vic

18
Volunteers

18
Trainees

42
Professionals

CALLDETENES | cocalldetenes@santtomas.cat | 93 881 61 28 | Finca de Sant Tomàs s/n  08506 Calldetenes

MANLLEU | comanlleu@santtomas.cat | 93 850 61 19 - 93 850 68 04 | C. Alp, 14  08560 Manlleu

VIC | comanlleu@santtomas.cat | 93 881 43 41 | C. Tagamanent, 1  08500 Vic
“Clarella” Housing Service

It offers personalized support to adults with intellectual disabilities in residential homes or through the autonomy support programme in their own homes, both in apartments managed by the organisation and in family or home addresses, to favour the maximum independence, personal and social autonomy.

84
Persons attended

34
Users in the home support programme
50
Users in the home-residence

13
Volunteers
4
Trainees
49
Professionals

VIC | habitatge@santtomas.cat | 93 885 44 82 | C. Sot dels Pradals, 7  08500 Vic

Riudeperes Center

It provides residential or daycare reception services for persons with intellectual disabilities that require widespread support and that may present added health problems, whether physical or mental. It is part of the assistance network of the Department of Labour, Social Affairs and Families of the Generalitat of Catalonia.

62
Persons attended

56
Residential care service
6
Daycare reception service

28
Volunteers
4
Trainees
70
Professionals

CALLDETENES | riudeperes@santtomas.cat | 93 889 33 65 | Ctra. de Folgueroles, s/n 08506 Caldetenes
**Respir Home and Care Services (SAD)**

It offers families with a member with intellectual disabilities the possibility of having a respite from the role of carers to solve specific needs of foster care outside the family home, timely support in daily care, hospital hospitalisation or support inside the home, among others.

<table>
<thead>
<tr>
<th>85</th>
<th>Persons attended*</th>
</tr>
</thead>
<tbody>
<tr>
<td>19</td>
<td>Hostings in families</td>
</tr>
<tr>
<td>40</td>
<td>Home Attention Service</td>
</tr>
<tr>
<td>32</td>
<td>Persons attended through the Dincat support service</td>
</tr>
</tbody>
</table>

*There are people that have used more than one service

**Non-subsidized services**

<table>
<thead>
<tr>
<th>7</th>
<th>Accompaniments</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Hospital care</td>
</tr>
<tr>
<td>2</td>
<td>Professionals</td>
</tr>
</tbody>
</table>

**Club CAR Leisure and Sports Service**

It offers persons with intellectual disabilities diverse leisure and sport opportunities in nearby and community settings. Sport improves physical fitness and promotes the ability to choose and interact with society. Leisure is essential and necessary for personal growth and development.

<table>
<thead>
<tr>
<th>260</th>
<th>Persons attended*</th>
</tr>
</thead>
<tbody>
<tr>
<td>27</td>
<td>In continuous leisure activities</td>
</tr>
<tr>
<td>121</td>
<td>Sports activities</td>
</tr>
<tr>
<td>103</td>
<td>In sporadic leisure activities</td>
</tr>
<tr>
<td>96</td>
<td>Holiday service</td>
</tr>
</tbody>
</table>

* There are people that have used more than one service

<table>
<thead>
<tr>
<th>31</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Professionals</td>
</tr>
</tbody>
</table>

*There are people that have used more than one service
Services to companies and institutions
### WORKERS WITH DISABILITIES

<table>
<thead>
<tr>
<th>Year</th>
<th>Total: 277</th>
<th>Total: 279</th>
<th>Total: 293</th>
<th>Total: 292</th>
<th>Total: 285</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>175</td>
<td>164</td>
<td>161</td>
<td>179</td>
<td>180</td>
</tr>
<tr>
<td>2015</td>
<td>33</td>
<td>35</td>
<td>39</td>
<td>54</td>
<td>37</td>
</tr>
<tr>
<td>2016</td>
<td>57</td>
<td>64</td>
<td>67</td>
<td>46</td>
<td>56</td>
</tr>
<tr>
<td>2017</td>
<td>12</td>
<td>14</td>
<td>15</td>
<td>13</td>
<td>12</td>
</tr>
<tr>
<td>2018</td>
<td>81</td>
<td>82</td>
<td>91</td>
<td>96</td>
<td>104</td>
</tr>
<tr>
<td>2019</td>
<td>107</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Red**: Intellectual disabilities
- **Orange**: Mental illnesses
- **Blue**: Physical disability
- **Purple**: Sensory impairment

### PERSONS WITH INTELLECTUAL DISABILITY PLACED IN COMPANIES

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>552</td>
</tr>
<tr>
<td>2015</td>
<td>21</td>
</tr>
<tr>
<td>2016</td>
<td>57</td>
</tr>
</tbody>
</table>

**Companies and client institutions**

**Companies and contracting institutions of workers**

**Companies and institutions that have offered interships**
SERVICES WE OFFER

Training and support for job placement

Cleaning and maintenance of spaces

Industrial cleaning

Maintenance of urban furniture and road signs

Gardening and forestry services

Support to the town cleaning brigades

Environmental services

Manufactured and industrial services
Occupational enclaves

Maama.cat

Social crafts

Management of parking and infrastructures

Adapted transport service

Bank of technical aids

Autentic.cat Graphic design service

Kitchen for collectives

Chocolate, chocolates and nougat from Sant Tomàs

Maama.cat

Social crafts
COLLABORATING COMPANIES AND INSTITUTIONS

RECRUITING WORKERS

OFFERING INTERNSHIPS

MAIN CLIENTS
* Agència Catalana de Juventut * Ayto. de Aiguafreda * Ayto. de Balenyà * Ayto. del Brull * Ayto. de Centelles * Ayto. de Folgueroles * Ayto. de Gurb * Ayto. de les Masies de Voltregà * Ayto. de Manlleu * Ayto. de Roda de Ter * Ayto. de Ripoll * Ayto. de Sant Julià de Vilatorta * Ayto. de Sant Pere de Torelló * Ayto. de Sant Quirze de Besora * Ayto. Sant Vicenç de Torelló * Ayto. de Santa Eugència de Berga * Ayto. de Seva * Ayto. de Tagamanent * Ayto. de Tona * Ayto. de Torelló * Ayto. de la Vall d’en Bas * Ayto. de Vic * Ayto. de Viladrau * Bisbat de Vic * Consejo Comarcal de Osona * Conserje Comarcal de la Selva * Consorci Alba Ter * Consorci Hospitalario de Vic * Consorci de la gestió de residus urbans de Osona * Consorci de les Vias Verdes de Girona * Diputación de Barcelona * Espacio Natural Guillerus-Savassona Fundación Antiguas Caixes Catalanes * Fundació Bancària la Caixa * Fundación de Estudios Musicales * Fundación Educación y Arte * Fundación Pere Tarrès * Fundació Universitària Baltes * Fundació Vella Terra * Fundació Institució Puig-Porrell * Mancomunitat la Plana * Organismo Autónomo de Ferias y Mercados de Vic

INSTITUTIONS
* Agència Catalana de Juventut * Ayto. de Aiguafreda * Ayto. de Balenyà * Ayto. del Brull * Ayto. de Centelles * Ayto. de Folgueroles * Ayto. de Gurb * Ayto. de les Masies de Voltregà * Ayto. de Manlleu * Ayto. de Roda de Ter * Ayto. de Ripoll * Ayto. de Sant Julià de Vilatorta * Ayto. de Sant Pere de Torelló * Ayto. de Sant Quirze de Besora * Ayto. Sant Vicenç de Torelló * Ayto. de Santa Eugència de Berga * Ayto. de Seva * Ayto. de Tagamanent * Ayto. de Tona * Ayto. de Torelló * Ayto. de la Vall d’en Bas * Ayto. de Vic * Ayto. de Viladrau * Bisbat de Vic * Consejo Comarcal de Osona * Conserje Comarcal de la Selva * Consorci Alba Ter * Consorci Hospitalario de Vic * Consorci de la gestió de residus urbans de Osona * Consorci de les Vias Verdes de Girona * Diputación de Barcelona * Espacio Natural Guillerus-Savassona * Fundación Antiguas Caixes Catalanes * Fundació Bancària la Caixa * Fundación de Estudios Musicales * Fundación Educación y Arte * Fundación Pere Tarrès * Fundació Universitària Baltes * Fundació Vella Terra * Fundació Institució Puig-Porrell * Mancomunitat la Plana * Organismo Autónomo de Ferias y Mercados de Vic

EDUCATIONAL SECTOR

OUTSTANDING SPONSORS
**Eina Training and Job Placement Centre**

It teaches job training courses and facilitates the necessary support for both the person and the company during the job placement process. It also monitors work already contracted to ensure the stability of jobs, in addition, to guarantee global attention to each person.

---

- **168** Persons attended
- **8** Work training courses
- **57** Work internships in companies
- **61** Persons participating in occupational training itineraries
- **21** Persons employed in companies
- **8** Volunteers
- **3** Collaborators
- **13** Professionals

**VIC | eina@santtomass.cat | 93 886 05 75 | C. Sot dels Pradals, 7 08500 Vic**

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**Tac Osona Social Enterprise**

The Tac Osona Special Employment Centre is a social enterprise where most of the workers are persons with intellectual disabilities, who carry out their work with the support of monitors in their workplace. Through social psychologists and workers, there is global support for the person and their family that, beyond their own employability, contributes to their full social inclusion. With this purpose, Tac Osona offers an extensive portfolio of services for companies and institutions as well as individuals.

---

- **285** Workers with disabilities
- **180** Persons with intellectual disability
- **37** Persons with severe mental illness
- **56** Persons with sensory disability
- **12** Persons with a physical disability
- **18** Trainees
- **3** Volunteers

**MANILLEU | Industrial services | info@tacosona.cat | 93 850 61 19 | 93 850 68 04 | C. Alp, 14 08560 Manlleu**

**VIC | Gardening and cleaning services | info@tacosona.cat | 93 889 38 02 | C. Sot dels Pradals, 7 08500 Vic**

**CALLDETENES | The Kitchen of Sant Tomàs | lacuina@santtomass.cat | 93 886 33 91 | Finca Sant Tomàs, s/n 08506 Calldetenes**
## ECONOMIC DATA

### SANT TOMÀS ASSOCIATION

**Balance Sheet**

<table>
<thead>
<tr>
<th>2018 (Thousands of euros)</th>
<th>2019 (Thousands of euros)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-current assets</td>
<td>2.867</td>
</tr>
<tr>
<td>Current assets</td>
<td>2.619</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>5.486</strong></td>
</tr>
<tr>
<td>Net worth</td>
<td>4.465</td>
</tr>
<tr>
<td>Non-current liabilities</td>
<td>125</td>
</tr>
<tr>
<td>Current liabilities</td>
<td>528</td>
</tr>
<tr>
<td><strong>Total Net Worth and Liabilities</strong></td>
<td><strong>5.486</strong></td>
</tr>
</tbody>
</table>

### SANT TOMÀS FOUNDATION

**Balance Sheet**

<table>
<thead>
<tr>
<th>2018 (Thousands of euros)</th>
<th>2019 (Thousands of euros)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-current assets</td>
<td>4.730</td>
</tr>
<tr>
<td>Current assets</td>
<td>1.068</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>5.798</strong></td>
</tr>
<tr>
<td>Net worth</td>
<td>4.260</td>
</tr>
<tr>
<td>Non-current liabilities</td>
<td>413</td>
</tr>
<tr>
<td>Current liabilities</td>
<td>1,125</td>
</tr>
<tr>
<td><strong>Total Net Worth and Liabilities</strong></td>
<td><strong>5.798</strong></td>
</tr>
</tbody>
</table>

### TAC OSONA FOUNDATION

**Balance Sheet**

<table>
<thead>
<tr>
<th>2018 (Thousands of euros)</th>
<th>2019 (Thousands of euros)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-current assets</td>
<td>1.528</td>
</tr>
<tr>
<td>Current assets</td>
<td>2.158</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>3.686</strong></td>
</tr>
<tr>
<td>Net worth</td>
<td>2.004</td>
</tr>
<tr>
<td>Non-current liabilities</td>
<td>193</td>
</tr>
<tr>
<td>Current liabilities</td>
<td>1,489</td>
</tr>
<tr>
<td><strong>Total Net Worth and Liabilities</strong></td>
<td><strong>3.686</strong></td>
</tr>
</tbody>
</table>

### Profit and Loss Account

**2018 (Thousands of euros)**

| Revenues per activity      | 10,235                    | 6,094                     |
| Subsidies received and other expenses | -337                     | -134                      |
| Variation of stocks         | 0                         | 13                        |
| Procurements                | -3,281                    | -946                      |
| Other income from activities| 155                       | 38                        |
| Personnel expenses          | -5,692                    | -4,601                    |
| Other operating expenses    | -962                      | -487                      |
| Depreciation of fixed assets| -2,36                     | -195                      |
| Subsidies, donations and bequests reflected in the result | -122                     | 102                       |
| Stop and results of the sale of real estate | 0                        | -4                        |
| Other results               | 6                         | 113                       |

**Financial Result**

| Result of the operation     | 11                        | 1                         |
| Financial income            | 0                         | 5                         |
| Financial expenses          | -11                       | -7                        |

**Net Results for the Year**

| Other results               | -424                      | -538                      |

**Total Budget € (€ Million)**

- 2014: 16,5€
- 2015: 16,8€
- 2016: 17,9€
- 2017: 17,8€
- 2018: 18,4€
- 2019: 19,6€

*Aggregate data of the Sant Tomàs Association, the Sant Tomàs Foundation and the Tac Osona Foundation.*

### Notes

- **Impact of real estate donations to the Sant Tomàs Foundation:**
  - **2018:** donation to loss funds of Tris Tras, Sot dels Pradals, S. Vic.
  - **2019:** donation to loss funds of Sant Tomàs Property and immobilized various.
### INCOME

- **Public Administration**
  - Generalitat of Catalonia
  - Barcelona’s Provincial Council
  - Osona’s Regional Council
  - Town halls of Osona
  - State
- **Own**
  - Users’ fees
  - Co-payment residential area
  - Activities’ fees
  - Billing business services
  - Other incomes
- **Private**
  - Membership fees
  - Donations from companies and organisations
  - Private donations

<table>
<thead>
<tr>
<th>Year</th>
<th>Public Administration</th>
<th>Own</th>
<th>Private</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>57,2%</td>
<td>40,5%</td>
<td>-2,3%</td>
<td></td>
</tr>
<tr>
<td>2014</td>
<td>53,9%</td>
<td>44,5%</td>
<td>-1,6%</td>
<td></td>
</tr>
<tr>
<td>2015</td>
<td>54,0%</td>
<td>44,1%</td>
<td>-1,9%</td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>51,7%</td>
<td>46,2%</td>
<td>-2,1%</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td>53,4%</td>
<td>43,6%</td>
<td>-3%</td>
<td></td>
</tr>
<tr>
<td>2018</td>
<td>53,0%</td>
<td>44,5%</td>
<td>-2,5%</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>53,6%</td>
<td>44,3%</td>
<td>-2,1%</td>
<td></td>
</tr>
</tbody>
</table>

### SOURCE OF INCOME

**PUBLIC ADMINISTRATIONS**

- Generalitat of Catalonia: 54.32% (2013), 51.06% (2014), 50.75% (2019)
- Barcelona’s Provincial Council: 0.15% (2013), 0.15% (2014), 0.16% (2019)
- Osona’s Regional Council: 1.90% (2013), 1.78% (2014), 1.42% (2019)
- Town halls of Osona: 0.79% (2013), 0.82% (2014), 0.86% (2019)
- State: 0.07% (2013), 0.13% (2014), 0.25% (2019)

**OWN**

- Co-payment residential area: 1.29% (2013), 1.14% (2014), 2.22% (2019)
- Activities’ fees: 0.60% (2013), 0.69% (2014), 0.86% (2019)
- Other incomes: 2.06% (2013), 2.20% (2014), 1.49% (2019)

**PRIVATE**

- Membership fees: 0.48% (2013), 0.46% (2014), 0.43% (2019)
- Donations from companies and organisations: 1.61% (2013), 1.06% (2014), 1.54% (2019)
- Private donations: 0.25% (2013), 0.15% (2014), 0.13% (2019)

### EXPENSES

- **Wages and Social Security Contributions**
- **Operating expenses**
- **Amortisations**
- **Other**
Collaborate

- Offer a work contract to a person with disabilities
- Hire our services
- Help us spread our work on social media
- Make a donation
- Buy our products
- Become a volunteer

Follow us on:

www.santtomàs.cat
T. 93 885 44 82
info@santtomas.cat